

# COUNTY OF LOS ANGELES PROBATION DEPARTMENT

9150 EAST IMPERIAL HIGHWAY - DOWNEY, CALIFORNIA 90242 (562) 940-2501



JERRY E. POWERS Chief Probation Officer

October 31, 2014

TO:

Supervisor Don Knabe, Chairman

Supervisor Gloria Molina

Supervisor Mark Ridley-Thomas Supervisor Zev Yaroslavsky Supervisor Michael D. Antonovich

FROM:

Jerry E. Powers J.P. 68

Chief Probation Officer

SUBJECT:

SENTINEL OFFENDER SERVICES, LLC

ADULT ELECTRONIC MONITORING PROGRAM (ITEM 27, AGENDA OF NOVEMBER 26, 2013)

On November 26, 2013, on motion by Supervisor Michael D. Antonovich, your Board directed the Chief Probation Officer to provide monthly contract compliance reports of the contract held by Sentinel Offender Services, LLC for the Electronic Monitoring (EM) Program.

This is the October progress report on the EM Program overseen by Probation's Pretrial Services and contracted with Sentinel Offender Services, LLC.

## Participant Compliance Check

On October 1, 2014 and October 2, 2014, Pretrial Services Division (PTS) completed a random telephone compliance check of 34 (33%) of the 104 active cases. Of the 34, 28 (82%) were in compliance with their schedule and 6 (18%) were not in compliance (unable to reach at home). Of the non-compliant, all 6 were home based on their activity reports but did not answer their phones. A Non-Compliance Notice will be issued to these 6 individuals.

## **Participant Complaints**

From the group of 34 active participants, we were able to contact 28 participants. All 28 (100%) did not report of any complaints or concerns with Sentinel's service delivery.

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#### Abscond Report

On October 8, 2014, we conducted a review of all participants listed on Sentinel's Abscond Report for September 3, 2014 to September 30, 2014. The report contained 2 names. Of these, 2 (100%) were appropriately reported by Sentinel within the required reporting guidelines.

#### Non-Compliance Report

On October 8, 2014, we also conducted a review of all participants listed on Sentinel's Non-Compliance Report for September 3, 2014 to September 30, 2014. The report contained 41 names. Of these, 41 (100%) were appropriately reported by Sentinel within the required reporting guidelines.

#### **Meeting with Sentinel**

On October 8, 2014, we met with Sentinel to discuss the results of our September 2014 review. Sentinel has taken appropriate actions to all issues cited in this review. The recently approved participant fee sliding scale was also discussed.

### Participant Fee

On October 10, 2014, we completed our review of all the participants who were enrolled during the period of December 2013 through June 2014. There were a total of 527 participants. Of this group, 428 (81%) were charged appropriately, 72 (14%) were paying at a lower rate, and 27 (5%) were paying at a higher rate.

Of the 27 overpayment, 25 are no longer on the program and will be issued reimbursement checks by October 31, 2014. Two will be given program credit while still on the program.

We are continuing to work with Sentinel to resolve recurring issues.

Please contact me if you have any questions or need additional information, or your staff may contact Assistant Chief Margarita Perez, at (562) 940-2511.

JEP:MEP:REB:yb

c: William T Fujioka, Chief Executive Officer Sachi A. Hamai, Executive Officer, Board of Supervisors Brence Culp, Chief Deputy, Chief Executive Officer Mark Saladino, County Counsel Georgia Mattera, Public Safety, Chief Executive Office Justice Deputies